



Dear Travel Agent,

Please complete the form below in order to register your agency with The Walt Disney Travel Company UK.

Agency Number (ABTA SPS, ACAS or TAPS):	
Agency Name:	
Address:	
Telephone Number:	
Email Address: (For all contact correspondence)	
Fax Number:	

Payment Consortium

Payment can only be collected by one of the below schemes. Please indicate your preference by marking an X in the preferred box.

SPS**

ACAS

TAPS

*****If you have selected ABTA's SPS as your payment choice, in addition to the above form, please also complete page 3 and return as instructed to ABTA. We will not be able to process your registration until this has been done.***

Commission rates, deposit, payment terms and cancellation fees may be amended by Disney from time to time on giving you one month's prior written notice and current details will be kept up to date and published at <http://www.disneyholidays.co.uk/walt-disney-world/travel-agents/>

Travel agents who are registered with Walt Disney Travel Company-UK can make reservations by either calling the travel agent line at 0800 169 0740 or visiting <http://www.disneyholidays.co.uk/walt-disney-world/travel-agents/>

For Walt Disney Travel Company Booking Terms and Conditions, please visit <http://www.disneyholidays.co.uk/walt-disney-world/help/terms-conditions/> or see our current brochure.

Kind regards,

Walt Disney Travel Company UK Team

I acknowledge that I have read and agree to the terms set out above together with following:

Signature:

Print Name:

Title/Position:

Authorised to sign for and on behalf of:



The Association of British Travel Agents Ltd

Registered in England No.551311 London

30 Park Street
 London SE1 9EQ
 Telephone: 0203 117 0535
 Fax: 0203 117 0582

ABTA Single Payment scheme
New Participating Tour Operator
Walt Disney Travel Company – Abta Number W1803

Dear Travel Agent

We are now a participating Tour Operator on the ABTA Single Payment Scheme. If you are an existing member of SPS please complete the form below and **fax** a copy to the following number:

ABTA SPS Fax	0203 117 0582
ABTA SPS Email	sps@abta.co.uk

I agree to add the above Tour Operator to our existing Tour Operator's list on the ABTA Single Payment Scheme.

Our details:

ABTA Number:	
Agency Name:	
Contact Name:	
Address:	
Telephone Number:	
Email Address:	
Fax Number:	

Signed: _____

Name: _____

Position: _____

Date: _____

This is relevant only for bookings made via Walt Disney Travel Company-UK for Florida holidays and has no impact to Disneyland Paris Holidays booking payment process.

Disney Standard Terms of Business for Travel Agents & Tour Operators

Commercial Terms

<u>Bookings</u>	Travel agent bookings can be made up to 17 days before the guests' arrival in resort. All invoices will be emailed to the address supplied on the completed form 48 hours after bookings are made.	
<u>Deposit/Full Payment</u>	Once your booking has been made, a deposit of £50.00 per person will be collected via your chosen payment scheme. Full payment will then be collected 56 days prior to arrival. Full payment will be collected at time of booking for all ticket only bookings.	
<u>Commission Levels</u>	Commission on accommodation only, accommodation and ticket or accommodation, ticket and dining packages (minimum of 5 nights) are at a rate of 10% of total Booking Price. No commission will be paid on ticket only bookings. These commission levels apply for Walt Disney Travel Company International selling holidays to Florida.	
<u>Cancellation fees</u>	Days before scheduled departure date	Cancellation fee (% of total Booking Price)
	8 days or more	£50pp
	7 days or less	100%
	If you cancel a booking after you have made a change then we will retain any amendment fee which you may have paid	

General Terms

These terms and conditions ("**Terms**"), any other schedules or documents attached to them and any special terms agreed between the parties separately in writing shall together form the agreement between The Walt Disney Travel Company, a division of The Walt Disney Company Limited ("**Disney**"), and you. These Terms together with Disney's Website Terms of Use available to download at <http://www.disneyholidays.co.uk/walt-disney-world/travel-agents/> (together the "**Agreement**") shall apply to all accommodation, ticket or other available Disney products or services bookings whether booked individually or as a package ("**Bookings**") made by you using Disney's designated online reservation system and/or call centre. This Agreement shall apply as between you and Disney to the exclusion of all other terms and conditions including any terms and conditions which you may purport to apply under any purchase order, confirmation of order or other document unless such variation has been agreed in writing and signed by both parties. By making a Booking with Disney, you accept in full the terms and conditions of this Agreement.

1. Subject to the terms of this Agreement, Disney will permit you to make Bookings (either as an agent for Disney or as a Tour Operator ("**Organiser**") and only on behalf of your customers in the United Kingdom) with Disney for Bookings up to 17 days before guest arrival in resort at prevailing daily rates as determined by Disney from time to time in its discretion. You must comply with all of Disney's or its agents' prevailing reservation, ordering and fulfilment policies and procedures. Disney may, at any time in its discretion, change its reservation, ordering and fulfilment procedures by giving prior notice to you.

2. Subject to the restrictions and the other terms and conditions of this Agreement, Disney hereby grants to you a non-exclusive, non-transferable right to permit your authorised employees to access and use the Disney Online Reservation System (ORS) solely for the purposes of making Bookings on behalf of your customers. You acknowledge that the ORS is intended for use only by appropriately authorised users. You shall ensure that the Username and Password allocated to you are only used by you and you agree not to disclose or distribute the Username and/or Password to any other party. You agree to take all reasonable security measures to ensure that there is no unauthorised or accidental use or disclosure of the Username or Password. In the event of such unauthorised or accidental use or disclosure, you agree to immediately notify Disney. Disney reserves the right to amend your Username and/or Password at any time on its own initiative.
3. You shall not (and shall ensure that none of your authorised users) access, store, distribute or transmit any viruses, or any material during the course of its use of the ORS that (a) is unlawful, harmful, threatening, defamatory, obscene, infringing, harassing or racially or ethnically offensive; (b) facilitates illegal activity; (c) causes damage or injury to any person or property and Disney reserves the right, without liability to you to disable your access to the ORS in the event your or any authorised user under your control breaches the provisions of this Agreement.
4. Details of the commission rates, deposit, payment terms and cancellation fees which apply will be separately notified to you in writing at the time of your initial registration and are published at <http://www.disneyholidays.co.uk/walt-disney-world/travel-agents/>. You and Disney agree to keep these commission rates confidential and not to disclose such rates to any other party (except to related or affiliated entities). All invoices will be emailed to you within 72 hours after valid Bookings are made. Commission rates, deposit, payment terms and cancellation fees may be amended by Disney from time to time on giving you one month's prior written notice and current details will be kept up to date and published at <http://www.disneyholidays.co.uk/walt-disney-world/travel-agents/>.
5. Where you are making Bookings as a travel agent then you must clearly and conspicuously notify customers to whom the Booking is offered or sold that Disney Booking Conditions available at <http://www.disneyholidays.co.uk/walt-disney-world/help/terms-conditions/> apply and that additional third party carriage contracts govern the carriage of passengers aboard. You shall ensure that the Booking Conditions are made available to consumers prior to and at the point of booking.
6. Where you are making Bookings as an Organiser then you are responsible, acting as a principal, for the booking terms and conditions as between yourself and the consumer and you must ensure that you notify your customers that additional third party carriage contracts govern the carriage of passengers aboard.
7. To the extent that you appoint any subcontractor to make Bookings you shall contractually oblige such subcontractor to comply with all applicable laws and regulations and the terms and conditions of this Agreement. You shall remain responsible for all acts, omissions or defaults of you subcontractor (s) and Disney shall treat all acts, omissions or defaults as if performed by you.
8. Where you are making Bookings as a travel agent, in the case where any contract between your customer and Disney is conditional on Disney confirming a specific issue before accepting a prospective customer's Booking no contract shall have been deemed to have been entered into by Disney until Disney confirms and accepts the specific issue. Any payments made by your customer to you in these circumstances shall be held by you for your customer until Disney confirms that it is able to accept your customer's Booking, in which case you shall transmit the payment to Disney in accordance with this Agreement.
9. You shall inform your customers about all relevant legal passport requirements, all entry, immigration and customs regulations as well as health and vaccination requirements and also confirm that it is your customers' responsibility to obtain suitable travel insurance.

10. The entirety (including the covers, envelopes and all pages) of all publicity, advertising, marketing, communications and other material using, mentioning or depicting a Booking or the name "Disney" (either alone or in conjunction with or as a part of any other word or name) or any designs, marks, tradenames, copyrighted works or symbols of Disney, The Walt Disney Company or any of their affiliated or related companies (collectively, "Disney Companies") shall be submitted to Disney for approval at least twenty (20) days before the date of intended use or distribution, and no such material shall be used unless Disney's specific written approval is obtained, which approval Disney may withhold in its sole discretion. Disney shall confirm in writing to you whether or not such material is approved, however, if such material is not approved within such twenty (20) day period, it shall be deemed disapproved. Notwithstanding any approval of such material by Disney, you are solely responsible for ensuring that all such material accurately and adequately describes the Booking and that all such material complies with all applicable laws, rules and regulations.
11. All materials contained in Disney's reservation website, online tools or other materials provided to you are the copyrighted property of Disney Enterprises, Inc., or its subsidiaries or affiliated companies and/or third party licensors. All trademarks, service marks, and trade names are proprietary to Disney Enterprises, Inc. or its affiliates. No such material from Disney's reservation website or any website owned, operated, licensed, or controlled by us or our affiliates may be copied, reproduced, republished, uploaded, posted, transmitted, or distributed in any way.
12. You must at your sole cost defend (if so requested by Disney and with counsel selected by Disney), indemnify and hold Disney, all other Disney Companies, and the officers, directors, agents, employees and assigns of each of the foregoing, harmless from and against any and all losses, liabilities, claims, suits, judgments, costs and expenses of any nature whatsoever (including, without limitation, attorneys' fees and costs and expenses) arising or resulting from or relating to, directly or indirectly, any of the following: (a) the sale, advertisement, marketing or promotion of the Bookings by you; (b) the sale, advertisement, marketing or promotion by any person or entity of Bookings purchased through you from Disney; (c) any action concerning value added tax, duty or other taxes or custom charges with respect to the Bookings; or, (d) any third party claim for personal injury or property damage arising out of the use by your customers of product other than Bookings purchased from you. The provisions of this paragraph shall survive the expiration or termination of this Agreement. You must promptly notify Disney and provide full written details of all complaints and claims made by customers in relation to the Bookings, which you are unable to resolve.
13. Disney accepts no liability to you for any indirect or consequential loss or damage including (without limitation): loss of profits; loss of bargain; loss of opportunity; management or other expenses; professional fees or expenses; loss of business; or loss of goodwill whether caused by the negligence, breach of contract, tort, breach of statutory duty of Disney, its employees or agents or otherwise arising out of or in connection with this Agreement.
14. You shall maintain all licenses, permits and permissions from, and all bonds or other forms of financial security required by, all governmental and quasi-governmental entities necessary or appropriate for you to conduct your business lawfully and properly and to perform its obligations under this Agreement as appropriate to whether or not you are making Bookings as a travel agent or as an Organiser. According to your status as Travel agent or Organiser, Company shall comply with the provisions of the laws and regulations of the Territory, including the Package Travel Regulations 2018, the Civil Aviation (Air Travel Organisers' Licensing) Regulations 2012, the Consumer Protection from Unfair Trading Regulations 2007, the Data Protection Act 2018 and the ABTA Code of Conduct (including any amendments), insofar as they affect the Travel Agent/Tour Operator's activities. The Travel Agent/ Tour Operator also agrees to keep Disney indemnified against any and all loss, damage, costs or claims suffered by Disney as a result of any non-compliance by the Travel Agent/Tour Operator including but not limited to bonding requirements to secure Consumers' prepayments and to produce written confirmation of the same to Disney on request including but not limited to the Package Travel Regulations, the ABTA Code of Conduct and the ATOL Regulations concerning consumer protection including but not limited to bonding requirements to secure Consumers' prepayments and to produce written confirmation of the same to Disney on request.

15. Either party may, for any reason or for no reason, terminate this Agreement upon at least 30 days prior written notice. If either party fails to perform any of its material obligations contained in this Agreement, the other party may immediately terminate this Agreement, any or all of its obligations under this Agreement, any or all of the defaulting party's rights under this Agreement and/or any or all of your unfulfilled orders or reservations under this Agreement; provided, however, that you may not terminate your obligation to pay any amounts due or to become due to Disney.
16. Disney reserves the right to terminate this Agreement immediately by written notification under the following circumstances:
 - (i) You suspend or cease trading or indicate that you intend to cease trading or become unable to pay your debts as they fall due;
 - (ii) You have a receiver or liquidator appointed or pass an effective resolution for winding up;
 - (iii) You cease to have in place all licenses, insurances, bonds or other security required by the relevant legislation applicable to make Bookings;
 - (iv) If any material change occurs in your ownership and/or management or control;
 - (v) If you fails to pay to Disney Deposits and/or Payments as required under this Agreement;
 - (vi) You operate in any way inconsistent with being associated with Disney.
17. These terms and conditions shall be governed by and construed in accordance with the laws of England and the parties shall submit to the exclusive jurisdiction of the courts of England and Wales.
18. Nothing contained in this Agreement shall authorize, either party as agent of the other party in any manner; authorize or empower either party to assume or create any obligation or responsibility whatsoever, on behalf of the other party; or authorize or empower either party to bind the other party in any manner or make any representation, warranty, covenant, agreement, or commitment on behalf of the other party.

Walt Disney Travel Company, A Division of The Walt Disney Company Limited. Registered in London, No. 530051. Registered Office: 3 Queen Caroline Street, Hammersmith, London W6 9PE, UK.

Members of the Association of British Travel Agents, no W1803. Part of The Magic of The Walt Disney Company.